

Accessibility for visitors

Everything you need to know about accessible event experiences at the Austria Center Vienna

Website

Current accessibility status of the website

The website is barrier-free.

Accessibility measures for all users

- The website has a clear structure and a consistent heading structure.
- The website can be operated using a keyboard.
- The contents of the website can be read using a screen reader.
- When choosing the font, the focus was on how easy it was to read (ease of legibility).
- The website has a responsive design.
- Various contact options (email, chat & telephone) are offered to cater to different communication needs.

Documents on the website

- Documents are created with the help of templates (incl. clear heading structure).
- Images in the document are accompanied by alternative texts.
- Links have meaningful titles.
- The document properties have been set.
- When converting documents to PDF format, attention was paid to accessibility.

Multimedia content

- Images and graphics are accompanied by alternative texts.
- Audio and video content features alternative playback options.

Simple language

Information is presented on the website in simple or plain language: No

Information about accessibility at our venue

To find out more about accessibility at the venue, call us on +43 (0) 1 260 69 0 or via office@acv.at. We offer detailed information on accessibility our website at www.acv.at.

Travelling to the venue

Distance to nearest public transportation: The nearest stop is 300 m away. We have our own fully wheelchair-accessible parking lot. The route from the barrier-free parking lot to the main entrance door is level.

Surface covering: The route from the barrier-free parking lot to the main entrance is one continuous path. The surface is asphalt and concrete.

Visitor orientation signage system: A tactile signage system leads the way to the main entrance.

Entrance

Lift

There is room to manoeuvre of at least 150 cm in diameter both in front of and behind the lift. The elevator door is at least 80 cm wide. The cabin has a minimum area of 110 x 140 cm and the door is located on the narrow side, OR there is a manoeuvring space in the cabin with a diameter of at least 150cm. The lift buttons are at a height of 85 to 110 cm. The controls feature multi-sense design.

Sliding doors

The doors open automatically. They open early upon approach and close with a time delay. The doors are made of glass. The doors have a corresponding glass marking. The opening is at least 90 cm wide. There is at least 120 cm of space in front of and behind the doors.



Event spaces

Accessibility: There is step-free access to the event spaces: Yes

Circulation spaces and parking: The event spaces offer sufficient space for circulation: Yes

We have our own wheelchair spaces: Yes

Lighting: The room has glare-free lighting: Yes

Stage

Equipment: There is step-free access to the stage: No

There is enough space on the stage for sign language interpreters.

Lectures and talks

Translations and audio systems: If customers make their needs known in advance, sign language interpreters will be provided.

Easy language and simple language: We try to ensure that lectures are offered in simple and easy language.

WC

Accessibility: There is step-free WC access.

Door: The door opens outwards and is easy to operate. The door is at least 80 cm wide.

Approach and movement area: No

Washing facilities: The wash basin is installed with the top edge at a height of 80 to 85 cm. The wash basin is easily accessible for wheelchairs (at least 70 cm clearance).

WC seat: The toilet seat is mounted at a height of between 46 and 48 cm. A lid is fitted to the toilet bowl.

Equipment: There are secure grab rails on both sides. There is a wheelchair-accessible washbasin. The washbasin is equipped with a single-lever mixer tap. All fittings – such as shelves, paper holders, towel dispensers, soap dispensers and the like – are mounted at a height of 80 to 110 cm. Grab rails and controls/buttons feature a high-contrast design.

Emergency call system: There is an emergency call system. The emergency call can be activated using a cord.

Barrier check by ÖZIV, a nationwide association that represents the interests of people with disabilities https://www.barriere-check.at (German only)